

# CARE COORDINATION

Care Coordination uses the Wraparound model to provide home-based intensive services to children and their families.

Wraparound is a team-based process that utilizes the strengths of the family to create an individualized plan that helps them meet their needs and reach their desired goals. Despite the challenges brought by the pandemic, we have continued to engage with families safely, providing services virtually and via telehealth.



## Strategies

- An interdisciplinary team organized by the Care Coordinator and the parent that “wraps” the family with supports and services in order to help the family achieve their goals and become more self-sufficient.
- Development of a Plan of Care to address individual needs and strategize desired outcomes.
- Delivery of in-home services by contracted therapists, mentors, tutors, parent coaches, case managers, and other professionals needed to achieve the goals of the family.
- Availability of flexible funds to help families meet their needs in times of crisis.
- Collaboration with community organizations to link families to essential resources that are accessible within their own community.

## 2020-2021 Outcomes & Outputs

- 76 families received Wraparound Services, with a total of 341 youth being served
- 88% of the participating families met at least 80% of their Plan of Care goals
- 100% of the youth improved scores in the Child and Adolescent Functional Assessment Scale
- 58% of the youth passed all core subject classes
- 50% of the youth with truancy issues at enrollment showed attendance improvements
- 100 % of youth with disciplinary issues showed improvements
- 95% of parents indicated improvement in their relationship with the schools
- 100% of the parents reported an improvement in the relationship with their child

**Care Coordination serves families at Allison, Harris, Hart, Houston, Oak Springs, Ortega, Rodriguez and Zavala Elementary Schools, and at Dobie, Kealing, Martin, and Webb Middle Schools.**